



# BETTER LANGUAGE COMPANY

# COMPANY PROFILE



## WHAT WE DO?

Better Language Company (previously Bangula Lingo Centre) offers clients the benefits of our team's many years of experience in the language services field. We specialise in transcription, translation, editing, proofreading and interpreting. We draw on a pool of carefully selected service providers who are supervised by our experienced project managers to deliver work of outstanding quality.

**WE LOOK FORWARD TO WORKING WITH YOU**

Visit us at [www.blc.co.za](http://www.blc.co.za)



## **VISION AND MISSION**

Vision:

To be the leading language services provider in South Africa

Mission:

To provide our clients with high-quality language solutions and create freelance opportunities for expert language practitioners in South Africa

Company values:

- Professional results
- Attention to detail
- Equitable supplier profiles and empowerment
- Language excellence and creativity
- Creativity and language skills development

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# OUR SERVICES

Transcription services including audio and video transcription and translation of transcribed content.

Translation and interpreting services in all South African and major international languages.

Typesetting and graphic design by our talented design team.

Language services for publishers.

Editing, proofreading and development of content.

Business writing workshops – assisting clients to write in plain business English.

Project management for clients in all or any of our service offerings.

**THINK WE CAN DO THIS TOGETHER?**

Visit [www.blc.co.za](http://www.blc.co.za), email us at [info@blc.co.za](mailto:info@blc.co.za) or call us on 082 560 8401



# LANGUAGE COMBINATIONS

Language combinations (Translation and Interpreting)

All official SA languages

The following African languages:

'African' French  
'African' Portuguese  
Swahili  
Shona

The following non-SA languages:

French  
Portuguese  
Spanish  
German  
Italian  
Hebrew  
Hindi  
Gujarati  
Urdu  
Dutch  
Russian  
Arabic  
Chinese (Mandarin and Cantonese)  
Japanese

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## QUALITY CONTROL

In order to deliver quality work, we use only top-quality suppliers. Most of our suppliers hold a post-graduate qualification, some with masters and PhD degrees, and they are active in their chosen subject field.

For educational material development and translation, we use only developers/translators with suitable experience.

We use a system of obtaining references from clients, trainers of translators/editors, and the professional editors' body (PEG) and professional translators' body (SATI) to appoint suppliers, after which they are mentored and subjected to frequent quality checks.

We have close relationships with most relevant training institutions. One of our members, Hannietjie, was a full-time lecturer in translation studies at Wits University for 15 years and continues to train translators in a part-time capacity.

We obtain regular feedback from clients about the quality of the work we produce.

All of our translations are quality checked.

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