

services







regular **parking lot** in your area as an example







compete with other parking lots in the neighbourhood . . .





without drowning in bloody price wars but rather being able to increase the price for such a highly commodifized service?

from bland commodity to compelling Brand





what would make a car owner **happy?**







starting a day in a clean, shiny, full-tank, fully-charged vehicle is **second to none**.





wouldn't it be great

if you could make your clients happier — say, by **washing** thier cars for free?





you can get the carwash service in many places at different prices and with different results





but that's not **the**

point of cleaning cars at the parking lot.





it is an extra bonus,

a value increase yes, but there is more to it





the clean car itself isn't as valuable as the feeling that it is being looked after and taken care of while you are away.





as an owner of that car you know that

someone will **attend** to it, keep an eye out for it and let you know if something is wrong.





someone is doing

more than what they have been paid for. someone is making an **extra effort** that matters to you.





spend money on something that can

make your clients happy — something small but highly appreciated.







for more marketing tactics and strategy



